



HGV
LEVY



Department
for Transport



HGV Levy Payment Guide





HGV Levy Pay Points

IMPORTANT: You **MUST** have a valid and correct HGV levy for your vehicle **before** it uses UK roads.

The levy can be paid online, at a number of official Point of Sale (PoS) locations and through a number of booking agents.

This document will be updated regularly and we are happy to include details of any other operators and booking agents choosing to offer support for paying the levy that contact us.





HGV Levy Pay Points

Online

You can buy your levy online at:

www.hgvlevy.service.gov.uk

When you pay online, you will receive a confirmation email or text message with a unique payment reference number.

Point of Sale (PoS) Agents

Point of Sale Agents are contracted to sell the levy,

They will accept card and **cash** payments and will issue the driver with a receipt.

Receipts must be checked within 15 minutes of purchase

as mistakes **CANNOT** be rectified after this time.

Look out for our signs:





Outside the UK

Grupo Ditt

Address	Phone	Acceptable Payment Types	Opening Hours	Geolocation
1 Avda, Principal. Parc P.I. Oeste 30169 San Gines (Murcia) SPAIN	+34 (00) 968 352 053	Sterling & Euros, Credit Card & Debit Card & DITT Energy Card.	Monday to Thursday 09.00 – 19.30 Friday 09.00 – 17.30 24 hour Phone Line	Longitude – -1° 17' 54.96" Latitude - 37° 95' 29.51"

Polley Secure Parking

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
2 356 Avenue de la Liberté MARCK 62730	+33 (0) 321 172178	Sterling & Euros, Credit & Debit Card & Some Fuel Cards.	24/7 Closed Christmas Day	Longitude - 1° 94' 3366 Latitude - 50° 94' 2725



Topaz

	Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
3	Dublin Port Service Bond Drive Dublin Port Dublin 3MARCK 62730	+353 (0) 1 819 7771	Sterling & Euros, Credit Card & Debit Card.	24/7 – 365 Days	Longitude - 6° 15' 37.1160 W Latitude - 53° 20' 59.2980 N
4	Callaghan's Service Station Derry Road Burt Co. Donegal	+353 (0) 7 493 68122	Sterling & Euros, Credit Card & Debit Card.	07.00 am – 10.00 pm (GMT) Closed Christmas Day.	Longitude - 7° 25' 9.4260 W Latitude - 55° 3' 51.9264 N
5	Daly's Service Station Letterkenny Road Lifford Co. Donegal	+353 (0) 7 491 41888	Sterling & Euros, Credit Card & Debit Card.	24/7 Closed Christmas Day	Longitude - 7° 29' 18.7080" W Latitude - 54° 50' 8.8620 N
6	Ballymac Service Station Ballymascanlon Dundalk Co. Louth	+353 (0) 4 293 71331	Sterling & Euros, Credit Card & Debit Card.	07.00 am – 10.00 pm (GMT) Closed Christmas Day.	Longitude - 6° 15' 37.1160 W Latitude - 53° 20' 59.2980 N



Topaz

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
7 Monaghan Service Station Coolshannagh Monaghan Co. Monaghan	+ 353 (0) 4 775 410	Sterling & Euros, Credit Card & Debit Card.	24/7 – 365 Days	Longitude - 6° 57' 31.3380 W Latitude - 54° 15' 31.3164 N
8 Cartron Hill Service Station Bundoran Road Sligo Co. Sligo	+353 (0) 7 191 42615	Sterling & Euros, Credit Card & Debit Card.	Monday - Friday 07.00 am – 10.00 pm (GMT) Saturday & Sunday 08.00 am – 10.00 pm (GMT) Bank Holidays 08.00 am – 10.00 pm (GMT) Closed Christmas Day	Longitude - 8° 28' 22.4148 W Latitude - 54° 16' 48.8748 N
9 Cavan Service Station Dublin Road (N3) Cavan Co. Cavan	+353 (0) 4 943 71227	Sterling & Euros, Credit Card & Debit Card.	24/7 – 365 Days	Longitude - 7° 19' 52.0428 W Latitude - 53° 59' 2.4252 N



TOPAZ

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
10 Drinagh Motors (Wexford) Services Rosslare Road Drinagh Co. Wexford	+353 (0) 5 3 9142377	Sterling & Euros, Credit Card & Debit Card.	Monday - Friday 06.30 am – 11.00 pm (GMT) Saturday & Sunday 07.00 am – 10.00 pm (GMT) Bank Holidays 07.00 am – 10.00 pm (GMT) Closed Christmas Day Boxing Day 10.00 am – 06.00 pm (GMT)	Longitude - 6° 27' 27.3240 W Latitude - 52° 18' 27.2880 N

Truckstop Veurne

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
11 Nijverheidsstraat 1 B 8630 Veurne	+32 (0) 583 35133	Sterling & Euros, Credit Card & Debit Card & Some Fuel Cards.	Monday 07.00 am until Friday 09.00 pm Saturday & Sunday 08.00 am – 02.00 pm Closed Christmas Day, Boxing Day & New Year's Day	Longitude - 2° 40' 29 N Latitude - 51° 03' 52 E



PLOSE Sistem Service SpA

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
12 Via Vittorio Veneto 69 – 39042 Bressanone (BZ) - ITALY	+39 (0)472 828211	Euros	Monday – Friday 08:30 until 12:00 and 13:30 – 17:00	Longitude - 11° 38' 49.27 E Latitude - 46° 41' 57.98 N

In the UK

There are a limited number of Point of Sale locations in the UK where you can top-up an existing levy if you are staying for longer than originally planned or to pay the levy for your next trip.

Ashford International Truckstop/GSE Waterbrook

Address	Phone	Accepted Payment Types	Opening Hours	Geolocation
13 Waterbrook Ave Ashford Kent TN24 0LH	+44 (0) 1233 502919	Sterling & Euros, Credit & Debit Card & Some Fuel Cards.	24/7 – 365 Days	Longitude - 0° 53' 50.87148 E Latitude - 51° 7' 28.57908 N



Stobart Truckstops Rugby

Address	Phone	Acceptable Payment Types	Opening Hours	Geolocation
14 Watling Street Clifton Upon Dunsmore Rugby CV23 0AE	+44 (0) 1788 535115	Sterling & Euros, Credit Card & Debit Card.	Open Sunday 4pm Close Saturday 2pm (Open 24 hrs in between these times) Closed Christmas Day & Boxing Day	Longitude – 1° 10' 26.0544 W Latitude - 52° 20' 20.4504 N

Stobart Truckstops Cumbria

Address	Phone	Acceptable Payment Types	Opening Hours	Geolocation
15 Kingstown Trading Estate Carlisle Cumbria CA3 0JR	+44 (0) 1228 534192	Sterling & Euros, Credit Card & Debit Card.	Open Sunday 6pm Close Saturday 12pm (Open 24 hrs in between these times) Closed Christmas Day & Boxing Day	Longitude – 2° 56' 57.1992 W Latitude - 54° 55' 40.5120 N



Motis FSA Dover

Address	Phone	Acceptable Payment Types	Opening Hours	Geolocation
16 Lord Warden Square Dover Kent CT17 9DN	+44 (0) 1304 210994	Sterling & Euros, Credit Card & Debit Card & Some Fuel Cards.	24/7 Closed Christmas Day, Boxing Day & New Year's Day.	Longitude – 1° 18' 34.8685 E Latitude - 51° 6' 57.4506 N



Booking Agents

Elitrans S.r.l

Address	Phone	Acceptable Payment Types	Opening Hours
17 Strada Farnesiana n. 47 Farnesiana Business Park 29122 Piacenza - Italy	+39 (0) 523 186 6701	Deferred payment by Bank Transfer, Bank Transfer or Credit Card	24/7 Closed Christmas Day

Harbour Shipping

Address	Phone	Acceptable Payment Types	Opening Hours
18 Lord Warden House Lord Warden Square Western Docks Dover Kent CT17 9EQ	+44 (0) 1304 200926	Sterling & Euros, Credit Card & Debit Card, Bank Transfer.	24/7 Closed Christmas Day



Motis FSA Dover

Address	Phone	Acceptable Payment Types	Opening Hours
19 Lord Warden Square Dover Kent CT17 9DN	+44 (0) 1304 210994	Sterling & Euros, Credit Card & Debit Card	24/7 Closed Christmas Day, Boxing Day & New Year's Day.

Motis FSA Ireland

Address	Phone	Acceptable Payment Types	Opening Hours
20 9 Downshire Place Newry County Down Northern Ireland BT34 1DZ	+44 (0) 2830 252500	Sterling & Euros, Credit Card & Debit Card	24/7 Closed Christmas Day, Boxing Day & New Year's Day.



Red Española de Servicios SA (RESSA)

Address	Phone	Acceptable Payment Types	Opening Hours
21 Dr. August Pi I Sunyer, 12 08034 Barcelona Spain	+34 (0) 9325 34000	Invoice at Month End	24/7 – 365 Days

Call Centre

You can contact our Call Centre on +44 33 0101 3725 or email hgvcustomer@northgateps.com

Please note that a maximum of one day's levy can be brought over the phone.

When paying through our Call Centre you will receive a confirmation email or text message with a unique payment reference number.








HGV Levy Payment Methods


Fuel Cards

The ARAL logo, a blue diamond shape with the word "ARAL" in white.	The E100 logo, a green rectangle with a white fuel pump icon and the text "E100" in white.	The bp logo, a green sunburst icon with the letters "bp" in green above it.	The DKV logo, an orange square with a white oval containing the letters "DKV" in blue.	The eni logo, a yellow square with a black silhouette of a six-legged dog breathing fire, and the word "eni" in black below it.
The euroShell Card logo, a blue rectangle with the Shell logo and the text "euroShell Card" in white.	The eurowag logo, a yellow and blue rectangle with the text "eurowag" in blue and "payment solution on the road" in smaller blue text below it.	The CIRCLE K logo, a red rectangle with the text "CIRCLE K" in white.	The UTA logo, a red and white stylized "UTA" logo.	The MS MULTI SERVICE TOLLS logo, a blue and black logo with the text "MS MULTI SERVICE TOLLS" in black.
The LOGPAY Transport Services logo, a blue and white logo with the text "LOGPAY" in blue and "Transport Services" in smaller blue text below it.	The AS24 BY TOTAL logo, a blue and yellow logo with the text "AS24" in yellow and "BY TOTAL" in smaller white text below it.			

Credit/Debit/Pre-Paid Cards

				
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Other Payment Methods

<p>BANK TRANSFER This option is only available online to registered users where the total levy due is £600 or above.</p> <p>NOTE: Levies are not activated until funds are confirmed cleared in the HGV Levy account which takes 7 clear days.</p>	<p>CASH Point of Sale (PoS) agents will accept Pounds Sterling (£) and, in some cases, Euros (€).</p>			
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HGV Levy Bands

HGV Road User Levy Bands: by Vehicle Type, Weight and Axle Configuration

Maximum weight of Rigid (kilogrammes)													
	11,999 to 15,000	15,001 to 21,000	21,001 to 23,000	23,001 to 25,000	25,001 to 27,000	27,001 to 28,000	28,001 to 31,000	31,001 to 33,000	33,001 to 34,000	34,001 to 36,000	36,001 to 38,000	38,001 to 44,000	Over 44,000
Rigid													
2 axle	B	D	D	D	D	D	D	D	D	D	D	D	G
3 axle	B	B	C	D	D	D	D	D	D	D	D	D	G
4+ axle	B	B	B	C	D	E	E	E	E	E	E	E	G
Rigid with Trailer weight ≥4,000kg													
2 axle drawing vehicle	B(T)	D(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)
3 axle drawing vehicle	B(T)	B(T)	C(T)	D(T)	D(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)
4+ axle drawing vehicle	B(T)	B(T)	B(T)	C(T)	D(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)	E(T)
Maximum weight of Articulated Vehicle Combination (kilogrammes) (*)													
	11,999 to 25,000	25,001 to 28,000	28,001 to 31,000	31,001 to 33,000	33,001 to 34,000	34,001 to 36,000	36,001 to 38,000	38,001 to 44,000	Over 44,000				
2 axle Tractive Unit with													
1 or more axle semi-trailer	A	C	D	E	E	F	F	G	G				
2 or more axle semi-trailer	A	A	D	E	E	F	F	G	G				
3 or more axle semi-trailer	A	A	A	C	C	E	E	G	G				
3 or more axle Tractive Unit with													
1 or more axle semi-trailer	A	A	C	E	E	E	F	G	G				
2 or more axle semi-trailer	A	A	A	C	D	D	E	G	G				
3 or more axle semi-trailer	A	A	A	A	A	C	D	E	G				

* Maximum operating weight of tractive unit as shown on vehicle registration document, or in the absence of a registration document the manufacturer's plate.

The amounts to be paid are in the payment guide, available at: <https://www.gov.uk/government/collections/hgv-road-user-levy>